



NOWGONG COLLEGE
Nagaon-782001, Assam

Report on Feedback Analysis, 2019-2020

Submitted by
Nowgong College
Nagaon-782001, Assam

Feedback is an essential element of the learning process. The college collects the feedback on various curriculum aspects and courses from different stakeholders such as the students, alumni, Faculty, Employers and Parents using structured proforma through online. The feedback collected from the individuals has been analyzed and taken to the consideration for the development of curriculum, teaching learning process and environment.

A. *Feedback from Students:*

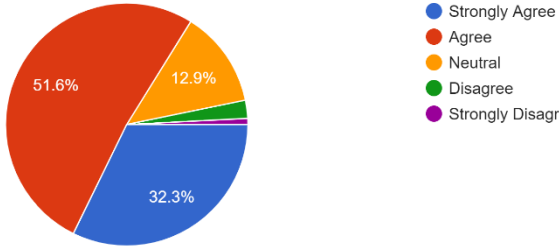
The college has a structured proforma for obtaining feedback from the primary stakeholder i.e. students. The Students' Feedback on curriculum and teaching learning process at Nowgong College premise is designed to get formative feedback from students that can be used towards the improvements in the quality of course design and delivery, as well as student learning experiences. For the academic year 2019-2020, students' feedback is sought from around 510 students about the curriculum and teaching learning process. Majority of the student population agreed that the syllabus is very much challenging and the allocation of credits is appropriate in relation to the level of course work. Majority of the students (84.2%) agreed teachers complete the entire syllabus in time and teachers discuss and interact the topics (91.1%). It is observed that 88.4% of the respondents agreed that the evaluation process is fair and unbiased. The students' feedback revealed that 91.3% of them agreed that office staff are very much cooperative and helpful and 93.4% agreed that library facilities are adequate. Also, majority of students (73.3%) agreed that the laboratory experiences and practical exposure given to them enhanced their understanding of the concepts and enable them to relate theoretical components to practice.

Feedback analysis report

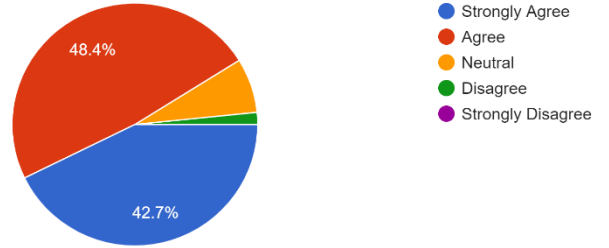
- The analysis of the students' feedback clearly depicts that they are well satisfied with the curriculum development, revision and evaluation and teachers punctuality.
- The students highly appreciated the academic related infrastructural facilities such as library, laboratories, playground and other facilities.
- It is observed from the students' feedback that few of them expressed the need of more ICT facilities.

Students Feedback Analysis

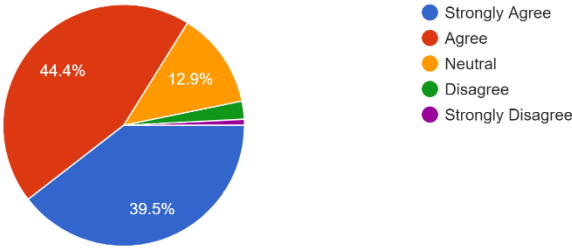
1. Teachers complete the entire syllabus in time.



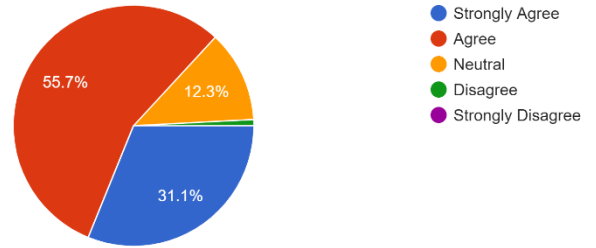
2. Teachers discuss topics and interact in the class



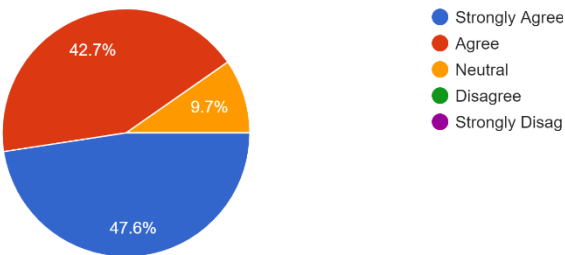
3. Teachers communicate clearly and inspires me by his/her teaching.



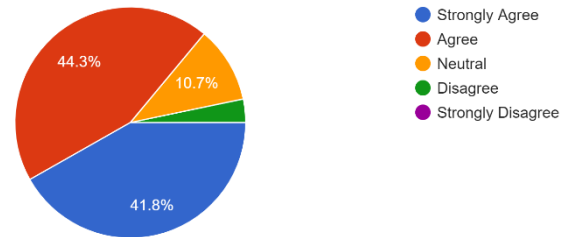
4. Teachers are punctual in the class.



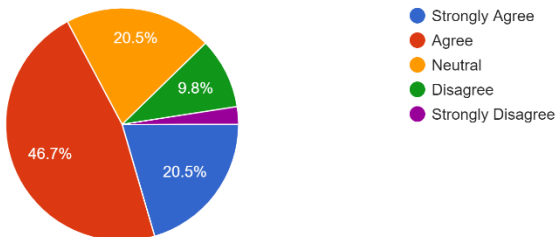
5. Teachers come well prepared for the class.



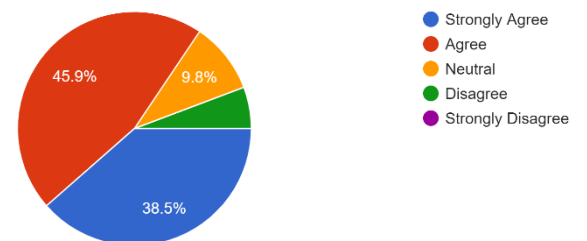
6. Teachers encourage participation and discussion in class.



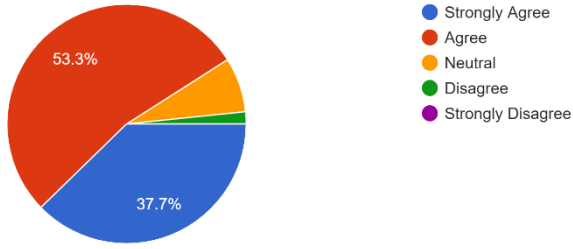
7. Teachers use modern teaching aids, handouts, suitable references, power point presentation, web-resources, etc.



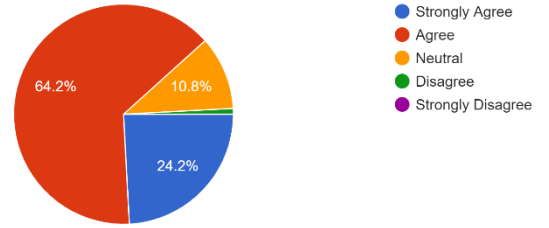
8. Teachers' attitude towards students is friendly & helpful.



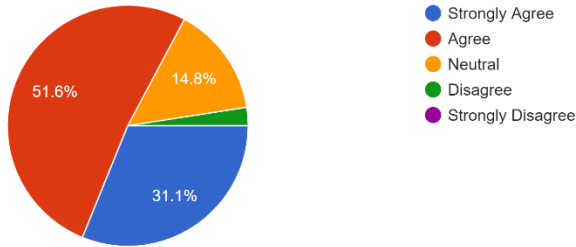
9. Teachers are available and accessible in the Department.



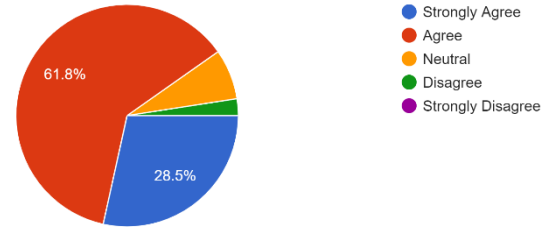
10. The evaluation process is fair and unbiased.



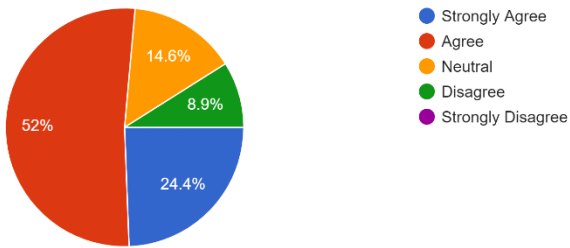
11. Regular and timely feedback is given on our performance.



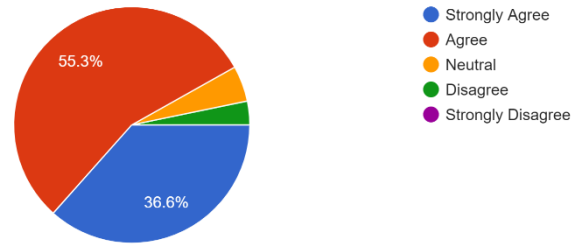
12. Periodical assessments are conducted as per schedule.



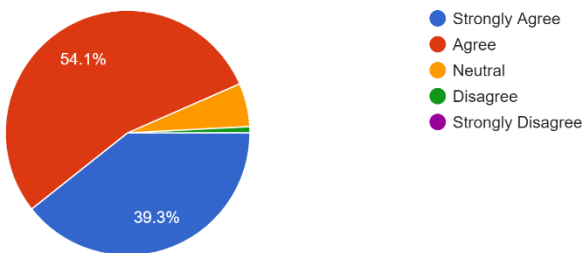
13. The prescribed books/reading materials are available in the library/seminar.



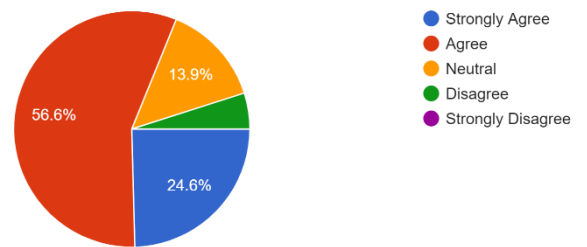
14. Reading room and common room are available in the College.



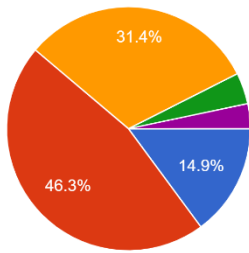
15. Available reading space in library is satisfactory.



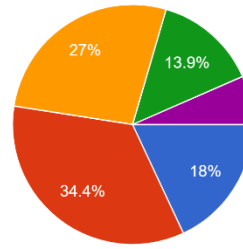
16. The library staff are cooperative and helpful.



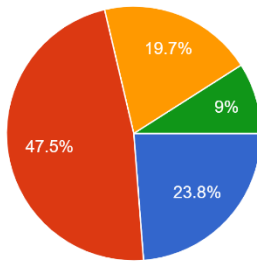
17. Photocopying facility in the library is available and satisfactory.



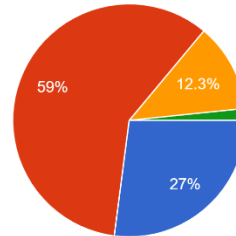
18. Internet facilities are available on the campus.



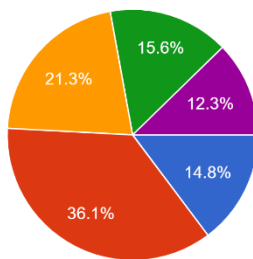
19. The office staff of the college are helpful.



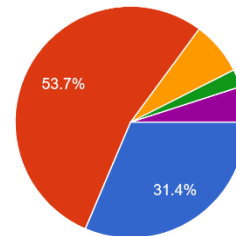
20. Results and attendance records are displayed on time.



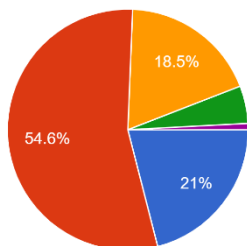
21. Toilets/washrooms are hygienic and properly maintained.



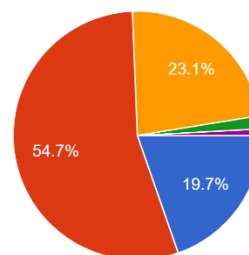
22. Clean drinking water is available on the campus.



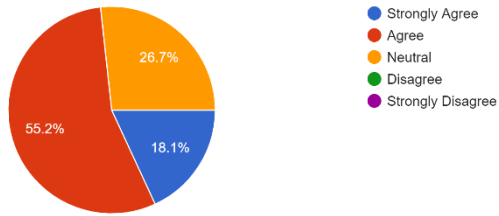
23. Grievances/problems are redressed/solved well in time.



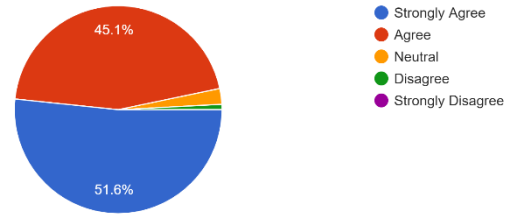
24. The functioning of the placement cell(s) in the college is satisfactory.



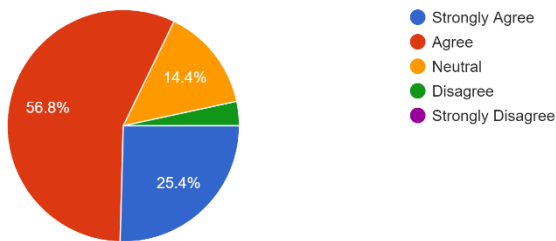
25. Equipment in the lab(s) are in working condition.



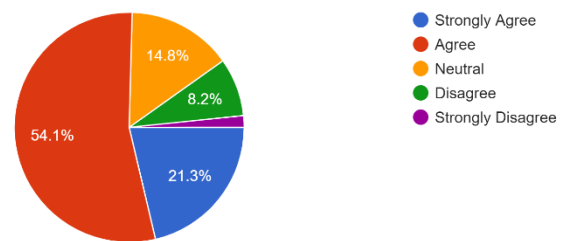
26. The campus is green and eco friendly.



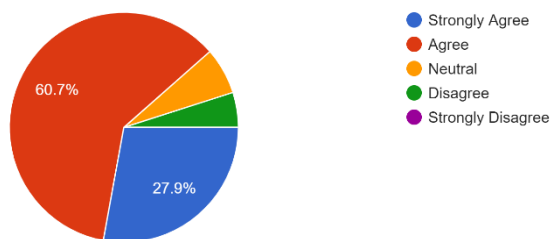
27. The buildings/classrooms are accessible to differently abled persons.



28. The classrooms are clean and well maintained.



29. The campus has adequate power supply.



B. Feedback from Teachers:

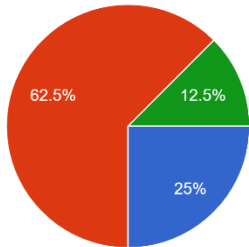
Feedback on various aspects of curriculum is sought from 83 faculty members of Nowgong College. The aspects such as provision of adequate time and resources for framing syllabus, coverage of both theoretical and practical components in the syllabus, the coherence of the syllabus with Programme Outcomes, involvement of the field experts while designing the syllabus, focus on necessary technical/ teaching skills, ensuring components that inculcate ethical values, enlisting reference books, focus on flexible curriculum based on current trends, updated elective courses etc. As teachers play a pivotal role in designing and implementing the curriculum, the inputs received from their feedback was taken into consideration for further necessary action wherever applicable. Majority of the teachers that syllabus is framed with major focus on necessary technical skills required for Special Education/ Physical Education/ Agricultural sectors. Majority of them (87.5%) agreed that curriculum is flexible for enrichment, revision and modification based on recent trends and innovative ideas. 100% of the teachers agreed that they have the freedom to adopt new teaching strategies for curriculum strategies.

Feedback analysis report

- The analysis of the teachers' feedback reflects the adequacy and availability of teaching-learning facilities.
- The feedback from the teachers revealed the validity and adequacy of the syllabus. Also, it is quite helpful in reframing the course content according to the societal needs.
- Various suggestions related to the modifications in the curricular content are noted for further necessary action.

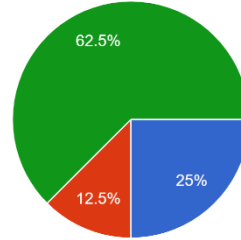
Teachers Feedback Analysis

1. Syllabus is suitable to the course.



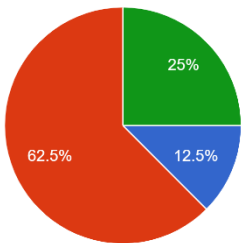
- Strongly agree
- Agree
- Disagree
- Neutral
- Strongly disagree

2. Syllabus is need based.



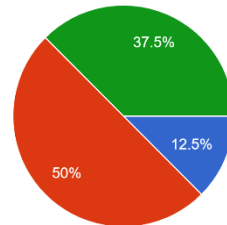
- Strongly agree
- Agree
- Disagree
- Neutral
- Strongly disagree

3. Aims and objectives of the syllabi are well defined and clear to teachers and students



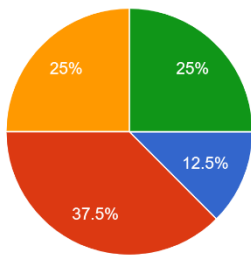
- Strongly agree
- Agree
- Disagree
- Neutral
- Strongly disagree

4. Course content is followed by corresponding reference materials.



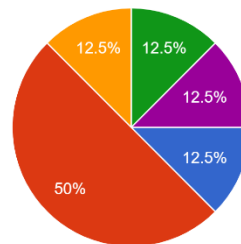
- Strongly agree
- Agree
- Disagree
- Neutral
- Strongly disagree

5. Sufficient no. of prescribed books are available in the Library.



- Strongly agree
- Agree
- Disagree
- Neutral
- Strongly disagree

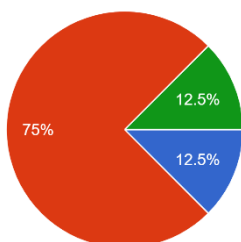
6. The course/syllabus has good balance between theory and application.



- Strongly agree
- Agree
- Disagree
- Neutral
- Strongly disagree

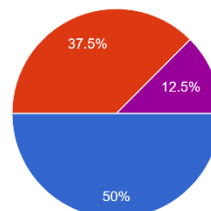
7. The course/programme of studies carries sufficient number of optional papers.

8 responses



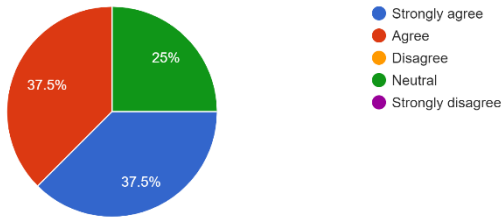
- Strongly agree
- Agree
- Disagree
- Neutral
- Strongly disagree

8. Tests and examinations are conducted well in time with proper coverage of all units in the syllabus.

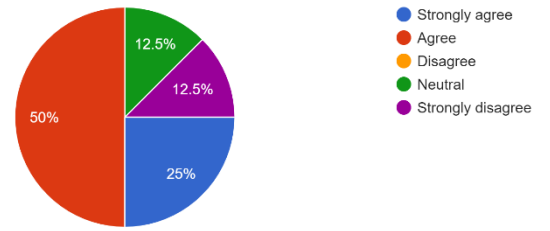


- Strongly agree
- Agree
- Disagree
- Neutral
- Strongly disagree

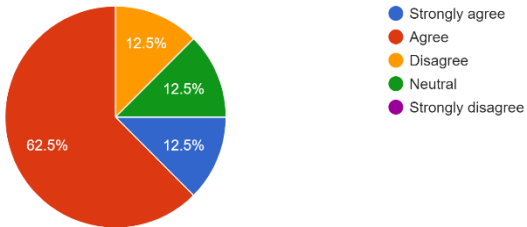
9. I have the freedom to adopt new techniques/strategies of teaching and evaluation such as seminar presentations, group discussions and learners' participations.



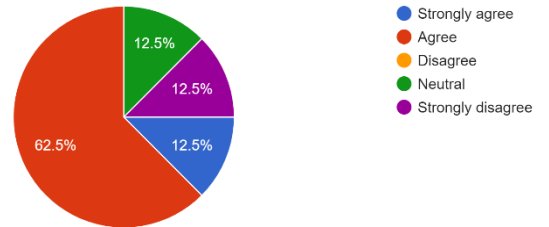
10. The environment in the college is conducive to teaching and research.



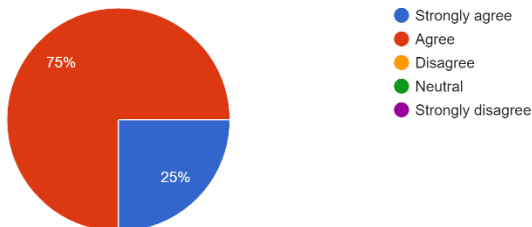
11. The administration is teacher friendly



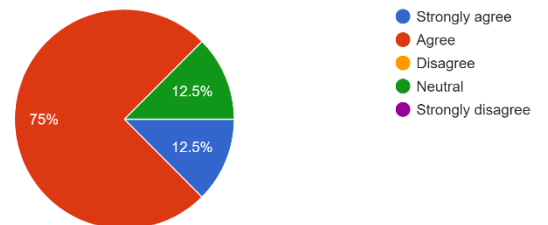
12. The college provides adequate and smooth support for projects and research facilities.



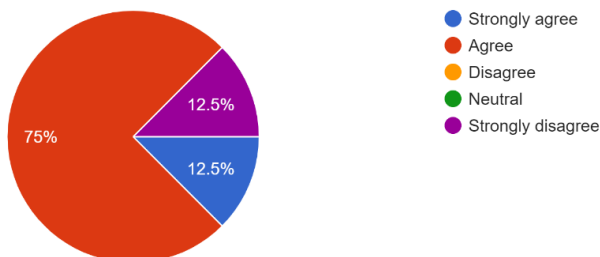
13. Infrastructural facilities, such as teacher's rooms, class rooms, reading rooms, canteen and toilets are available in the College.



14. Provisions for professional development are non-discriminatory and fair.



15. Support from the Non-Teaching Staff



C. Feedback from Employer:

Employers' feedback is obtained from 30 recruiting agencies/ special or general schools/colleges/ corporates with the help of structured questionnaire. Their feedback is sought on the following areas: Employee's acquaintance with communication skills/technical/ teaching skills and knowledge, adequacy of necessary communication skills to meet the job requirements, ability to find immediate practical solutions for field problems, familiarity with latest technological devices, adjustment to ethos of the organization and maintaining cordial relationship with the co- workers/working as part of team/innovativeness etc. It was found from their feedback that 100% of the employers strongly agreed that the candidates from our institution who are employed in their organization have good employability skills required for them. It was noted that 100% of the respondents agreed to the fact that the students are open to innovative ideas and learning new techniques. 100 % of them agreed that the candidates from our institution main a cordial relationship with subordinates and higher officials.

Feedback analysis report

- They highlighted the importance to improve upon the domain knowledge to meet theemerging societal needs.

Employers Feedback Analysis

1. General communication skills



2. Working as part of a team



3. Innovativeness and creativity in response to workplace challenges



4. Their planning, organization, manage and leadership qualities



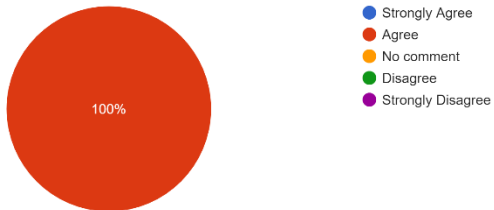
5. Open to new ideas and learning new techniques



6. Using technology and workplace equipment



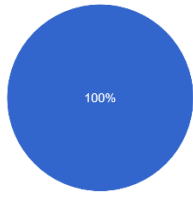
7. Ability to contribute to the goal of the organization



8. Relationship with seniors/peers/subordinates

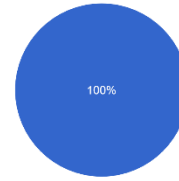


9. Involvement in social activities



- Strongly Agree
- Agree
- No comment
- Disagree
- Strongly Disagree

10. Ability to take up extra responsibility



- Strongly Agree
- Agree
- No comment
- Disagree
- Strongly Disagree

D. Feedback from Parents:

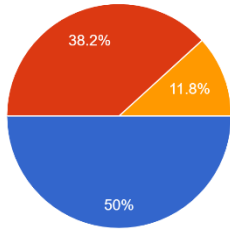
Feedback obtained from the parents is considered as vital for the development of any educational institution. Parents' feedback is taken from approximately 310 parents about the curriculum and the institution for the year 2019-2020. Majority of 88.2% of the parents expressed that the infrastructure of the college is excellent. Academic discipline in terms of timely conduct of lectures, practical and other activities is highly appreciated by them. Majority of the parents felt that quality of the teaching and training provided at the institution and its contribution to their wards overall personality development as excellent and also academic skill & knowledge of the faculty members is excellent (88.2%). 88.5% parents are satisfied that the institution is able to maintain a fair balance between academics and co-curricular activities. It was rated as excellent by majority of the parents regarding the availability and sharing of relevant information on the University website. Majority of 91.3% of the parents reported that transparency of the examination system and effectiveness of continuous evaluation mechanism is excellent. About 75.3% of them appreciated the career orientation and placement support services offered by the institution.

Feedback analysis report

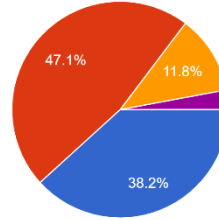
- The feedback analysis reports that from the parents clearly depicts their satisfaction towards the curricular and non-curricular activities rendered by the College.
- From the analysis it is evident that the parents believe that their wards develop good soft skills and ethical values during their course of study.
- It is observed that they have expressed that their expectations towards the institution have been fulfilled especially from the employability point of view.

Parents Feedback Analysis

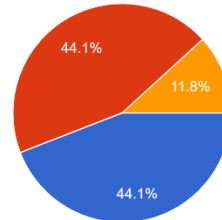
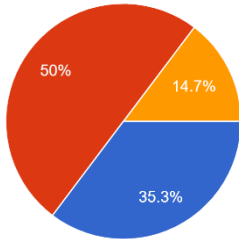
1. How would you rate the infrastructure of the college?



2. What is your assessment of the security arrangements and safety measures in the college?

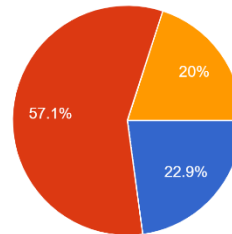
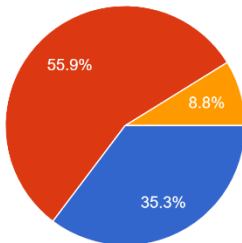


3. How do you rate the learning experience of your son/ daughter in the college? 4. What is your comment on the academic skills and knowledge of the college faculty?



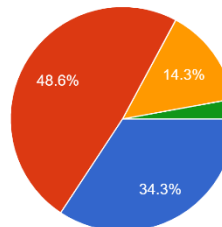
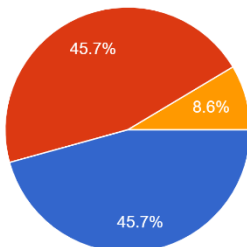
5. How would you rate the resources provided to students by the college?

6. How would you judge the library and sports facility?

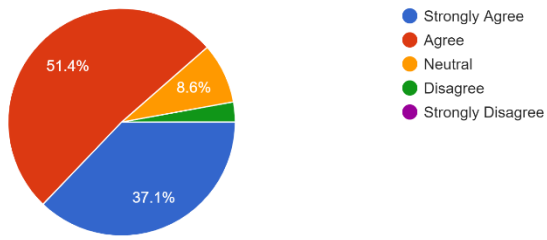


7. How would you describe the social environment in terms of diversity and inclusiveness of the college?

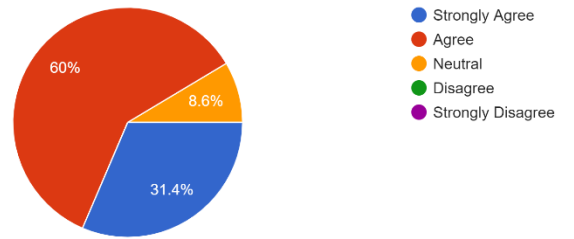
8. What is your opinion about the counselors and mentors that the college provides?



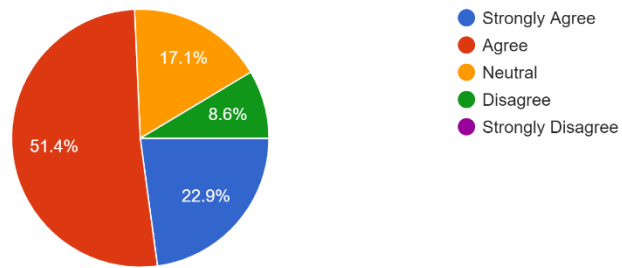
9. What would you say about the fests, events, and extra-curricular activities arranged by the college?



10. What is your opinion on the transparency in student support and outcome



11. What is your assessment about the placements, internship opportunities provided by the college?



E. Feedback from Alumni:

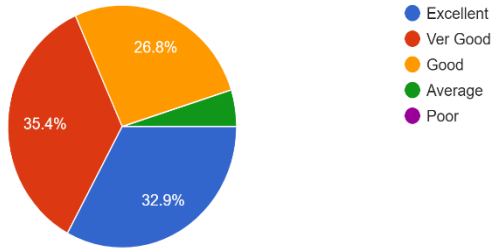
The contribution of alumni to the activities of the college is substantial especially in the development of the curriculum, infrastructure and beautification etc. Nearly 415 alumni were given their feedback for the academic year 2019-2020. The feedback from the alumni reveals that 100% of them feel proud to be a part of the institution and are willing to contribute to the development of the institution. Majority of alumni (65.8%) rated the developmental activities rendered by the college for their overall development as excellent. It was reported by the 85.3% of the respondents that they feel that adequate knowledge was gained during their course of study and 85.3% believe that the knowledge gained in the institution is relevant to the current jobs and faculty members are excellent.

Feedback analysis report:

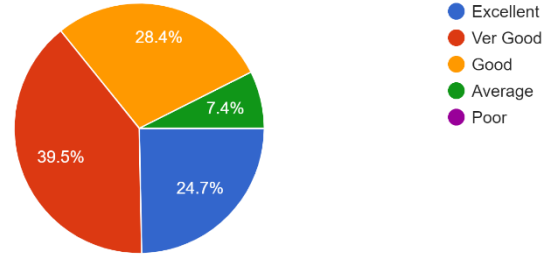
- The alumni feedback analysis report reveals that majorities (100%) of the alumni are happy and proud to be a part of this institution and they agreed that they would recommend their friends and relatives to enroll in this institution.
- All of them were highly satisfied to the point that they receive regular updates via various SMS/ Mails/ calls/ Facebook etc.
- The alumni appreciated the academic initiatives taken by the college to restructure and update the curriculum as per the current needs.

Alumni Feedback Analysis

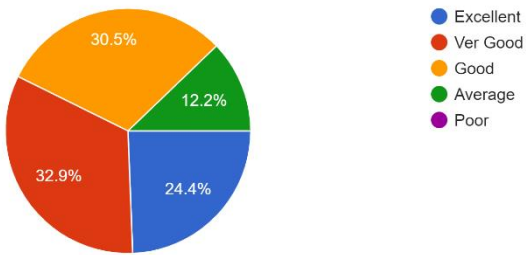
1. Alumni Association/Network of old Friends



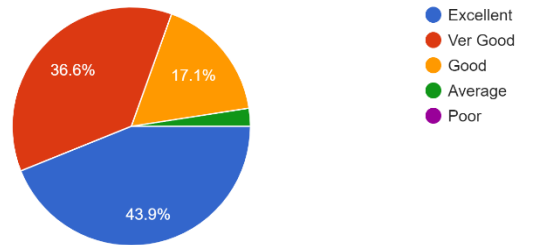
2. Admission Procedure



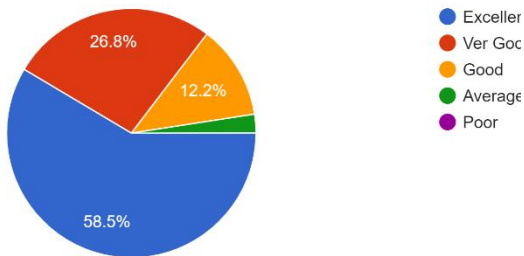
3. Fee Structure



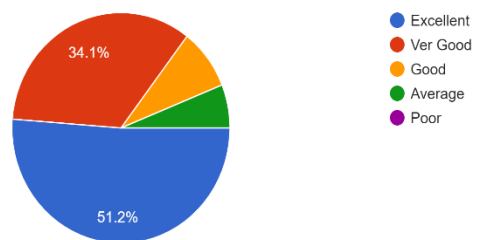
4. College ambience & Environment



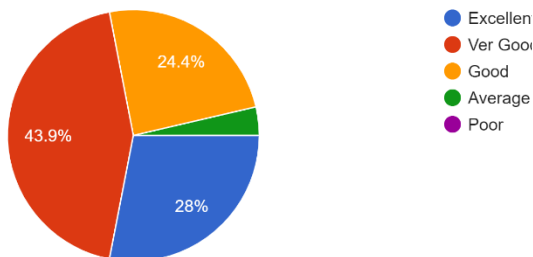
5. Faculty



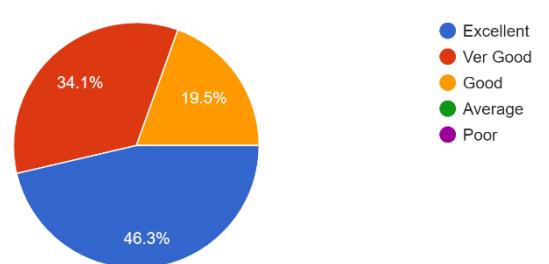
6. How do you rate the learning experience in terms of teaching, learning and evaluation?



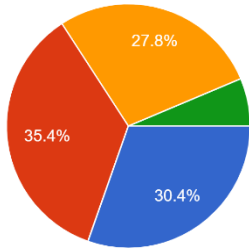
7. Course of study and its relevance to the real life application



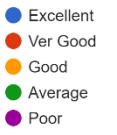
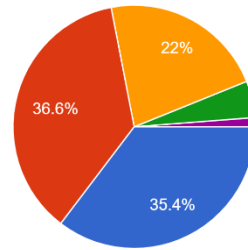
8. How do you rate the courses that you have studied



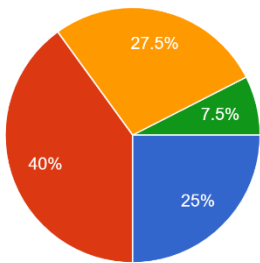
9. Infrastructure & Laboratory facilities



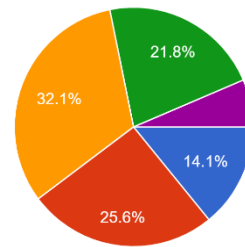
10. Library resources



11. Quality of support material



12. Industry visits, Training & Placement



13. Overall Rating of the College

